

PUREGRAIN

ENDURE

Care and Maintenance

Engineered Floors® ("EF") PureGrain Endure® is beautiful, scratch resistant, and durable. Even so, all floor coverings require care and maintenance to look and perform their best. The type and frequency of traffic on your floor will determine the frequency of necessary maintenance. The design and even the color of the flooring will have some bearing on how much care may be necessary. Solid colored floors will show scuffs, scratches, dirt, and general wear more than multi-colored and/or patterned floors. White or lighter colors will show staining more than darker colors. For this reason, floors with solid and/or light colors should receive special attention regarding preventative maintenance and the overall amount of care provided. Ultimately, the price of failing to clean and maintain flooring is much higher than the time and effort required to clean and maintain the flooring. Taking care of your floor not only increases your enjoyment level but also protects your investment.

PREVENTATIVE CARE

- Be careful when placing furniture and appliances on your flooring. Always carry heavy items. Never push or pull furniture or other heavy items over LVF.
- Check the condition of all the casters, rollers, legs, and bottoms of furniture before setting them on your flooring. Replace any worn casters or rollers. Remove any protruding tacks, nails, or similar materials that may scratch the flooring. Remove any rust. Sand or otherwise smooth any jagged or rough surfaces that will contact the flooring.
- Use heavy felt protectors under furniture. The heavier the item, the wider the 'footprint' should be to spread out the load.
- Protective pads are required where chairs on rollers will be present.
- Protect flooring by using mats outside and/or inside all entrances. Mats will collect tracked-in dirt, sand, pebbles, other particulates, and can absorb moisture. Keep mats clean.
- Do not use latex or rubber-backed mats on the LVF flooring, as certain compounds in these materials can damage or permanently stain the flooring. Mats for LVF should be labeled as non-staining. Avoid tracking in tar or asphalt from driveways, as this can discolor vinyl.
- Avoid the use of stiletto heels on your floor as they can cause permanent damage.
- Post installation temperature should be maintained between 65°-85°F (18.3°-29.4°C).
- Avoid exposure to direct sunlight for long periods of time. This type of exposure can cause expansion due to heat which may result in buckling or other damage. Sunlight can also cause fading or discoloration. EF requires the use of UV protective film, blinds, curtains, or shades to assure that LVF products are protected from the sun.
- Protect your floor against burns. Cover vinyl flooring near fireplaces and open flame sources and near any extremely hot items

ROUTINE CARE AND MAINTENANCE

- Regularly sweep or vacuum thoroughly (once per week *minimum*). If vacuuming, do not use vacuum beater bar.
- Where robotic vacuums are used, confirm that abrasive contact does not occur and keep the wheels of the machine clean.
- Remove scuffs and excessive soil by carefully rubbing with a recommended solution and a soft absorbent cloth. Never use highly abrasive tools or solutions. Never use an orbital buffing machine.
- Damp mop often using a pH neutral resilient floor cleaner. Do not soak or saturate flooring. Always test cleaners in an inconspicuous area or an unused sample before using them on the entire floor.
- For scuffs (material left on the surface due to friction), try rubbing a tennis ball over the area. Using extreme caution, a slit can be cut in the ball so that it can be placed on the end of a broom handle if there is a sizeable area to be covered.
- Any spill should be cleaned immediately. The longer the spilled materials are left on the floor, the greater the risk of permanent staining. Please refer to the stain removal chart below. The chart is provided as insight and covers some materials that are not covered by the flooring warranty. When spot cleaning, it may be necessary to clean the entire floor to achieve a uniform look. *EF recommends keeping a list of products used to clean flooring which may be important if a warranty service is needed.*
- **The following items must be cleaned promptly as they can permanently discolor the flooring:** ink, iodine, mercurochrome, betadine, dyes, asphalt, tar, grease, baking grease, cooking oils, and nail polish.

Do Not Use the following on Luxury Vinyl Flooring:

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| • Vinegar | • Ammonia |
| • "Mop and Shine" products | • Vacuum with a rotating beater bar |
| • Soap Based Detergents or Oil Soaps | • One step cleaner/polishes |
| • Abrasive Cleaners or Compounds | • Steam mops |
| • Floor Wax | • Harsh scouring or buffing pads or tools |

6.26.2025

For additional information contact Engineered Floors Technical Services Department at hstechservice@engineeredfloors.com, 866-706-9745 Option 7, or visit our website at www.engineeredfloors.com